

Services brokering people into temporary accommodation (emergency/vouchers/purchased)

This sheet provides information about how you can assist people you have brokered into temporary or emergency accommodation to complete the Census. This includes where you have fully or partially paid for it.

About the Census

Census night is **Tuesday 11 August 2026**. The Census provides a snapshot of Australia's people and housing and is the only national estimate of homelessness.

Census data is used to plan and fund services to assist people experiencing homelessness or a housing crisis. This includes emergency shelters, family and domestic violence programs and transitional housing.

How you can help

Your assistance to reach out to people you have brokered into temporary accommodation (emergency/vouchers/purchased) helps ensure everyone is counted in the Census.

- Provide the **People staying in brokered temporary accommodation information sheet** to any clients you have brokered into temporary accommodation (For example, hotel, motel, caravan park or backpackers) who are likely to be there on Tuesday 11 August 2026.
- Let your clients know their accommodation provider will give them a Census paper form to complete on Census night. There are instructions on the form if they would prefer to complete it online. If they don't receive a form by Census night they can contact us.
- Remind your clients to complete the Census following the instructions below. Answering the question this way is critical to achieving accurate homelessness estimates.

How to answer the usual address question

On the Census form you will see this question, '**Where does the person usually live?**'. It helps us understand how many people are experiencing homelessness in Australia.

If a housing/homelessness service has organised and paid for your temporary accommodation (hotel, motel, caravan park or backpackers), write **NONE-CRISIS** for the suburb part of the question. Leave all other fields blank for this question.

If you complete your form online, select 'Elsewhere in Australia', then choose 'Enter address manually' and enter 'NONE-CRISIS' in the 'Suburb/Locality' box.



Privacy

Information collected in the Census is confidential and protected by law. It isn't shared with anyone, including other government agencies such as police, Centrelink or housing offices. For more information go to www.census.abs.gov.au/privacy

Resources

Resources to support your clients to complete the Census are available at www.census.abs.gov.au/homelessness