



ACT  
Shelter

# ACT Shelter Program Logic 2024

**PROGRAM AIM:** Through **systemic advocacy for housing-led solutions**, ACT Shelter aims to support people who do not have a home that is **safe, secure, adequate** and **affordable**. ACT Shelter is a values-based peak body, which works collaboratively with services and stakeholders to reduce systemic barriers and improve system responses to improve housing and wellbeing outcomes for people in the Canberra community.

Inputs	Planned work		Outcomes		
	Activities	Outputs	Initial and Short-term	Medium-term	Long-term & Impact
<p>Experienced staff team with relevant skills and expertise:</p> <ul style="list-style-type: none"> <li>• Advocacy and media</li> <li>• Policy and legal</li> <li>• Administrative</li> <li>• Communications</li> </ul> <p>Skilled and experienced Governance Board members</p> <p>Organisational funding</p> <p>Stakeholder relationships, partnerships and trust, both within the ACT, across states/territories and nationally</p> <p>Organisational infrastructure, including office location and technology</p>	<p>Systemic advocacy: Both proactive and reactive</p> <p>Research:</p> <ul style="list-style-type: none"> <li>• Evidence, literature and desktop reviews</li> <li>• Consultation</li> <li>• Analysis and synthesis</li> </ul> <p>Policy analysis and development</p> <p>Law reform</p> <p>Representation and stakeholder engagement: Local and national</p> <p>Networking and collaboration</p> <p>Projects</p> <p>Communications:</p> <ul style="list-style-type: none"> <li>• eBulletins / information dissemination</li> <li>• Media</li> <li>• Social media</li> </ul> <p>Internal activities:</p> <ul style="list-style-type: none"> <li>• Administration and support</li> <li>• Governance and reporting</li> <li>• Human resources</li> <li>• Professional development</li> <li>• Monitoring and evaluation</li> <li>• Prioritising / triaging key issues</li> </ul>	<p>Delivery of proactive systemic advocacy Delivery of reactive systemic advocacy</p> <p>## research activities, including reviews, consultations and analysis</p> <p>## policy activities, including submissions</p> <p>## law reform activities</p> <p>Maintenance of stakeholder relationships (local &amp; national) ## committees, networks, working groups ## representative activities ## collaborative activities</p> <p>## projects Project outputs and deliverables</p> <p>## ebulletins / information dissemination activities ## media activities ## social media posts and engagements</p> <p>Delivery of internal processes ## FTE staff members in each role ## staff recruited and retained Data collected for monitoring and evaluation activities and reporting Frameworks and activities to prioritise / triage key issues</p>	<p><b>Initial (internal)</b></p> <p>Effective prioritising and decision-making regarding the key issues ACT Shelter will address / respond to</p> <p>Improved knowledge and understanding of key issues / problems for the represented group(s)</p> <p>Improved knowledge and understanding of solutions and approaches to address key issues / problems</p>	<p>ACT Shelter is recognised as an authority within the ACT on the key issues, and solutions / approaches</p> <p>Improved recognition, knowledge and understanding among key stakeholders of the key issues and/or solutions and approaches</p> <p>Improved attitudes and values among key stakeholders towards the key issues and/or solutions and approaches</p> <p>Improved shaping / informing of policy and legal discussions and decisions relating to the key issues</p> <p>ACT Shelter has improved influence on issues, policies and programs affecting the represented group(s)*</p> <p>The represented group(s) is supported, informed, engaged and empowered*</p>	<p><b>Long-term</b></p> <p>Improved implementation of or changes to relevant laws, policies and services</p> <p>Reduced barriers and improved system responses</p> <p>Improved housing outcomes in the ACT: homes that are safe, secure, adequate and affordable</p> <p><b>Impact</b></p> <p>Improved health and wellbeing Improved safety and access Improved connection and belonging</p> <p><b>Key ACT Wellbeing Framework Domains:</b></p> <ul style="list-style-type: none"> <li>• Housing and Home</li> <li>• Health</li> <li>• Safety</li> <li>• Economy</li> <li>• Living standards</li> <li>• Identity and Belonging</li> <li>• Social Connection</li> <li>• Access and Connectivity</li> <li>• Governance and Institutions</li> </ul>

**PROBLEM STATEMENT:**

A range of socioecological, structural and systemic issues inform and shape housing markets and social determinants of health. These intersecting issues exist across socioeconomic, political, policy and legal contexts, both within the ACT and nationally. They transcend and pervade all housing systems, including public, private and social housing markets.

These complex structural and systemic issues create barriers for people to access homes that are safe, secure, adequate and affordable. Some cohorts experience additional barriers due to discrimination. Having a home that is safe, secure, adequate and affordable supports improved wellbeing and other positive outcomes at the individual, familial and community level.

ACT Shelter seeks to address these social issues by working collaboratively to identify and progress housing-led solutions to reduce systemic barriers and improve community wellbeing.

**REPRESENTED GROUP & KEY STAKEHOLDERS:**

Stakeholder engagement is a central component of ACT Shelter’s approach. Engaging with stakeholders includes representation, advocacy and consultation activities; collaborative work; information exchange; service support and networking. In this program logic, ‘key stakeholders’ refers to:

- **Represented group(s):** people who do not have a home that is safe, secure, adequate and affordable; and, the individuals and services that support them
- **ACT Shelter members:** Individuals / organisations that support ACT Shelter’s aim and approach
- **Local and national stakeholders,** such as: government directorates; peaks and advocacy agencies; legal agencies; political parties and representatives; private entities; service providers

**PRINCIPLES AND THEORIES:**

ACT Shelter values: Equity, Tenacity, Collaboration & Advocacy

Rights-based  
Evidence-informed  
Social Determinants of Health  
Socioecological and holistic  
Systems-thinking  
Capabilities approach

United Nations OHCHR 7 key elements of adequate housing:

- Security of tenure
- Availability of services
- Affordability
- Habitability
- Accessibility
- Location
- Cultural adequacy

**ASSUMPTIONS AND THEORY OF CHANGE:**

A safe, secure, adequate and affordable home is foundational to supporting individual, familial and community stability, health, wellbeing and social belonging. Barriers to safe, secure, adequate and affordable housing are shaped by complex structural and systemic issues, at both the local and national level.

Through evidence-informed systemic advocacy and collaborative, coordinated approaches at both the local and national level, housing-led solutions can be identified, developed and implemented to reduce systemic barriers and improve outcomes at the individual, familial and community level within the ACT.

**EXTERNAL FACTORS:**

ACT and national economic, government and political priorities and environment  
ACT and national policy and legal settings and priorities  
State / territory and national advocacy landscape  
Impact of cost of living upon individuals, families and communities  
Housing market changes and settings across public, private and social housing markets  
Changes in the ACT service system – e.g. housing and homelessness services, health and disability, family support

\*Reportable outcomes for peak bodies funded by the ACT Government